

**Personal information:**

**Name:** Ahmad Fawaz Malkawi

**Place and date of birth:** Malka - 1968

**Jordanian nationality**

**Marital status:** Married

**Current workplace:** University of Jerash

**Mobile:** 06/0772950300

**E-MAIL: art.malka@yahoo.com**

**Scientific certificates :**

- PhD in Business Administration / Innovation Management / University of Engineering Economics - Peterburg 2001.

- Master of Communication Engineering - Technical University - Peterburg 1996.

-Applied Electronic Engineering - Yarmouk University -1990.

**Academic practical experiences:**

-Vice Dean of the College of Economics and Administrative Sciences from 2015 to 2018.

-Associate Professor - Department of Business Administration - University of Jerash 2008 until now.

-Head of Administrative Sciences Department, Jerash University, 2009 to 2011.

-Lecturer - Prince Faisal Technical College - 1990-1992.

**Other practical experiences:**

-Member of the Central Committee of the Jordanian Engineers Association - Irbid 2006-2009.

-Director of the Professional Syndicates Complex - Irbid 2007.

-Member of the Editorial Board of Irbid Engineer Magazine 2006-2009.

-Member of the Engineers Syndicate Council - Irbid 2009 to 2012.

-Member of the committee overseeing the Professional Syndicates Complex - Irbid 2009-2012.

-Editor-in-chief of Irbid Engineer Magazine, 2010.

-Member of the scientific committee of the Jordanian Engineers Association 2011 until now.

=Member of the Preparatory Committee for the First International Engineering Conference, which was held in October 2014.

-Member of the Advisory Committee for the Conference on Sustainable Development in Education for the Eighth Scientific Conference held on 28-30 / 4/2015 Jerash University.

- Rapporteur of the Preparatory Committee for the Third International Conference: Economic Advancement - Reality and Challenges, which was held from 25-28 / 10/2016 at Jerash University.

-Chairman of the Engineers Syndicate in Irbid Governorate from 5/2018 until now

**Excellent courses and workshops:**

1) The measurement and evaluation course includes:

- Measurement and evaluation theory.

- Planning for tests and measuring and evaluation tools.

-Preparing evaluation tools and their specifications.

-Test analysis.

-Realistic Calendar.

2) The educational administration course includes:

-Measurement and evaluation.

-Creativity in management.

-Public and private accreditation legislation.

-Quality in higher education institutions.

-Administrative operations.

3) A course on using the interactive "book board" and the participatory learning tools.

**Areas of training and teaching:**

-Human Resource Management.

-Total Quality Management and Control.

-Strategic Planning.

-Local planning and development.

-Administrative regulation.

-Research Methodology.

-Quantitative methods of decision-making.

-Operations Research.

-Innovation Management.

-Administrative control.

**\* External participations in management training and development:**

- A course for Abu Dhabi Police, entitled Capacity Building and Training, by Talal Abu-Ghazaleh Organization

17-20 / 5/2010.

- A course for African Airlines engineers entitled Effective Supervision Skills, Tripoli, Libya

28 / 7- 4/8/2010.

- A course in administrative development for workers in Libyan real estate registration institutions, entitled Problem Solving and Decision Making, Istanbul - Turkey

Modern Trends in Enterprise Leadership Course, United Arab Emirates, Dubai, from 20 / 11-26 / 11/2016.

**\* Internal participations in training:**

- Training diploma in human resources management for workers at the International Relief Agency from 12/23/2012 - 5/20/3013.

- Many courses in the field of developing public and private sector institutions.

**Conferences and Research:**

**Conferences:**

1 - The Fifth Asian Science Park Leaders Conference - Leaders Meeting - Dead Sea at

The period 17-20 / 4/2010.

**Research:**

1- The effect of the characteristics of management information systems on the creativity of workers in Jordanian commercial banks (field study on banks

Jordanian Commercial in Irbid), An-Najah University Research Journal - Palestine.

2- Measuring the effectiveness of the Balanced Scorecard for managing the strategic performance in Jordanian public institutions (field study on the Social Security Institution - Irbid), University of Baghdad, Journal of Economic and Administrative Sciences.

3- Measuring the return from training and its impact on organizations (field study on Irbid Governorate Electricity Company, Jordan), University of Aden, Journal of Economics.

4-Jop satisfaction work life balance in Jordan banking sector,(Aden Republic of Yemen)

5-"The Degree of Applying Accountability Principles in Public & Private Universities in Jordan A comparative study between Yarmouk University and Jerash University" ,ESJ journal,2017,val.13.

6-An investigation into the adoption of mobile banking application in Jordan. Journal of informatics and mathematical sciences, Vol.8.No4, 2016.

7- The Impact of Commitment Time Sharing Companies by Applying the

Standards of Corporate Governance in Creating Sustainable

Employment Opportunities in Jordan.

8- The Relationship between the Business Process Reengineering and the Institutional Performance in the Institutions of Retrograde Privatization in Jordan

Case study: Water-Authority North Region

9- The Impact of the Use of Information Technology in Improving the Quality of Services: A Field Study of Fast-Food Restaurants in Jordan