Personal information: Name: Ahmed Fawaz Malkawi Place and date of birth: Malka-1968 Jordanian nationality **Marital status: Married Current Work Place: Jerash University** Mobile: 0772950300 P.O.BOX 3270 E-MAIL: art.malka@yahoo.com Scientific certificates: - Ph.D. Business Administration / Innovation Management / University of Engineering **Economics - Peterburg 2001.** - Master of Communications Engineering - Technical University - Peter Borg. - Applied Electronic Engineering, Yarmouk University, 1990. \* Academic Practical Experience: - Vice Dean of the Faculty of Economics and Administrative Sciences 2015 – 2019. - Assistant Professor - Department of Business Administration - Jerash University 2008 till now. - Head of the Department of Administrative Sciences, Jerash University, 2009 until 2011.

- Lecturer of Prince Faisal Technical College - 1990-1992.

## **Other Practical Experiences:**

- Member of the Central Committee of the Jordanian Engineers Syndicate Irbid 2006-2009.
- Director of Professional Syndicate Complex Irbid 2007.
- Member of Editorial Board of Irbid Engineer Magazine 2006-2009.
- Member of the Council of Engineers Union Irbid 2009 until 2012.
- Member of the Supervisory Committee of Professional Syndicate Complex Irbid 2009-2012.
- Editor of Engineer Magazine Irbid 2010.
- Member of the Scientific Committee of Jordanian Engineers Association 2011 till now.
- Member of the preparatory committee for the first international engineering conference held in October 2014.
- Member of the Advisory Committee for the Conference on Sustainable Development in Education for the eighth scientific conference held on 28-30 April 2015 Jerash University.
- Rapporteur of the Preparatory Committee for the Third International Conference:
   Economic Promotion Reality and Challenges, held on 25-28 / 10/2016 at the
   University of Jerash.
- Chairman of the Syndicate of Engineers in Irbid Governorate in the period 5/2018 till now
- \* Courses and workshops:

Measurement and Evaluation Course includes:
- Theory of measurement and evaluation.
- Planning for tests, measurement and evaluation tools.
- Preparation of the evaluation tools and their specifications.
- Test analysis.
- Real evaluation
Educational Management Course includes:
- Measurement and evaluation.
- Creativity in management.
- Public and private accreditation legislation.
- Quality in institutions of higher education.
- Administrative processes.
The use of Interactive Book Board and participatory learning tools.
* Fields of training and teaching:
-Human Resource Management.
- Total quality management and control.
-Strategic Planning.
- Planning and local development.
-Administrative regulation.

-Research Methodology.

- Quantitative methods in decision making.	
-Operations Research.	
- Innovation Management.	
- Administrative control.	
* External participation in training and administrative development:	
- Abu Dhabi Police Course entitled Capacity Building and Training, Talal Abu-Ghazale	h
Organization	
17-20 / 5/2010.	
- A course for African Airlines engineers entitled Effective Supervision Skills, Tripoli,	
Libya	
28/8, 4/8/2010.	
- Course in the administrative development of workers in Libyan real estate	
registration institutions, entitled Problem Solving and Decision Making, Istanbul,	
Turkey.	
- Recent trends in leadership of institutions, United Arab Emirates, Dubai, 20 / 11-26	/
11/2016.	
* Internal Posts in Training:	
- Training Diploma in Human Resource Management for the staff of UNRWA in	
the period 23/12/2012 - 20/5/3013.	
- Many courses in the development of public and private sector institutions.	
Research:	

- 2- Measuring the effectiveness of the balanced performance card to manage the strategic performance in the Jordanian public institutions (field study on the social security institution of Irbid), University of Baghdad, Journal of Economic and Administrative Sciences.
- 3 Measuring the return of training and its impact on the organizations (a field study on the electricity company of Irbid province, Jordan) University of Aden, Journal of Economics
- 4- Jop satisfaction work life balance in Jordan banking sector, (Aden Republic of Yemen (
- 5- The Degree of Applying Accountability Principles in Public & Private Universities in Jordan A comparative study between Yarmouk University and Jerash University", ESJ journal, 2017, val. 13.
- 6-An investigation into the adoption of mobile banking application in Jordan. Journal of informatics and mathematical sciences, Vol.8.No4, 2016 -
- 7-The Impact of Commitment Time Sharing Companies by Applying the Standards of Corporate Governance in Creating Sustainable Employment Opportunities in Jordan.
- 8-The Relationship between the Business Process Reengineering and the Institutional Performance in the Institutions of Retrograde Privatization in Jordan Case study:

  Water-Authority North Region
- 9-The Impact of the Use of Information Technology in Improving the Quality of Services: A Field Study of Fast-Food Restaurants in Jordan